



Online Application Process www.hsvutil.org

Moving to the Area? New customers can apply online at
www.hsvutil.org/customer-service-center/start-stop-transfer-service/

To validate and protect the identity of the customer, a series of security questions will be asked. The required security deposit is based on the credit score obtained from a 3rd party consumer reporting agency. A one-time draft will be initiated using the bank information provided.

The following information is needed to apply online:

- Move In Date
- Service Address
- Legal Name
- Previous Address (where are you moving from)
- Social Security Number
- Date of Birth

When entering the service address please use this format

House # 100	Street Legacy Farm	Apt
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A confirmation email will be sent once the online process is complete. This information should be given to the leasing agent. On your scheduled move-in date, the apartment will read the meter and fax the readings to Huntsville Utilities to complete the application process.

A non-refundable account set-up fee will be billed to your first invoice.